

Proper Submission of Taxpayer Identification Numbers (TINs)

September 10, 2025

Neighborhood Health Plan of Rhode Island (Neighborhood) reminds behavioral health providers that when submitting claims, the taxpayer identification number (TIN) entered must match the information provided on the W-9 submitted during the onboarding process.

- If you submitted your W-9 with a **Social Security Number (SSN)** in the TIN field, you must use the **SY** qualifier.
- If you submitted your W-9 with an **Employer Identification Number (EIN)** in the TIN field, you must use the **EI** qualifier.

Claims submitted with an incorrect qualifier may be denied or rejected.

Note: This notice was sent via email on September 10, 2025 to all behavioral health providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here](#) to sign up