

## **Telemedicine Policy Updates**

## Neighborhood News - July 2025

Neighborhood would like to inform providers that <u>Congress has extended the Medicare telehealth flexibilities</u>, originally set to expire on March 31, 2025, through **September 30, 2025**. These waivers will remain in effect until the new expiration date.

As a reminder, Neighborhood's current <u>Telemedicine/Telephone Services Policy</u> is available on our <u>Policies and Guidelines</u> page. Providers are expected to continue adhering to all existing telemedicine requirements.

In addition, Neighborhood has updated the Telemedicine Payment Policy to reflect the deletion of codes 99441–99443, per the annual CPT update. Please review your billing systems and processes to ensure they reflect this change.

For any questions related to telemedicine services or billing, please contact Provider Services at 1-800-963-1001.