
Prior Authorization Continuity for Members Affected by Recent PCP Closures

Neighborhood News – July 2025

Due to recent primary care and pediatric office closures across the state, all medical and pharmacy prior authorizations for Neighborhood Health Plan of Rhode Island (Neighborhood) members affected by the closures will be upheld through December 31, 2025.

As primary care physician (PCP) assignments are updated, please ensure that the member's assigned PCP is accurate. Providers should continue to verify member PCP information through [NaviNet](#). If a member's PCP needs to be updated, providers may request a PCP change on behalf of a member by completing the [PCP Change eForm](#).

Thank you for your continued partnership and commitment to delivering quality care to our members. If you have any questions about this communication, please contact our Provider Services team at 1-800-963-1001.