

## **Supporting Your Patients After the RIBridges Data Breach**

### **Neighborhood News – April 2025**

The State of Rhode Island was informed by its vendor, Deloitte, that there was a major security threat to the RIBridges system in December 2024. Due to this breach, individuals who received or applied for Medicaid or health and human services programs, like SNAP, could be at risk for having their personal information stolen.

It's important that your patients protect their personal information by following these steps:

- Monitor their accounts
- Freeze their credit
- Report identify theft
- Review their credit reports for free
- Set up fraud alerts

The State has sent notices to all of those who were impacted by this breach and offered them free credit monitoring for five years. This offer expires on April 30, 2025, so it is important for your patients to take advantage of this free service as soon as possible.

For ongoing updates, resources on how patients can protect their personal information, and manage services affected by the breach, please visit the State's designated response website at [cyberalertri.gov](https://cyberalertri.gov).