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## Reminder: LTSS Approval Required for Home Care Hours Above Preventive Level – INTEGRITY (MMP)

April 25, 2025

Neighborhood Health Care of Rhode Island (Neighborhood) reminds providers that members enrolled in the **INTEGRITY (MMP) line of business**, must have approval for Long-Term Services and Supports (LTSS) through the state Executive Office of Health and Human Services (EOHHS) to receive home care hours beyond the Preventive level. Impacted members may have already received notification about situations where their services change, depending on the member's LTSS eligibility.

As stated in the [Home Care Services Clinical Medical Policy](#):

**“Preventive services include up to six (6) hours of homemaker and/or personal care services per week for a single member or ten (10) hours per week for a household with two (2) or more members. Successful completion and approval of a LTSS-HCBS waiver application is required in order for a member to receive more than Preventive services, as defined above, on a long-term basis.”**

To complete a LTSS-HCBS waiver application, members can visit the [EOHHS website](#). Neighborhood's Care Management team can also assist members with LTSS applications.

If you have any questions, please contact Provider Services at 1-800-963-1001.

***Note: This notice was sent via email on April 25, 2025 to all home care providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here to sign up](#).***