

Important Authorization Steps for High-End Radiology Providers

Neighborhood News – April 2025

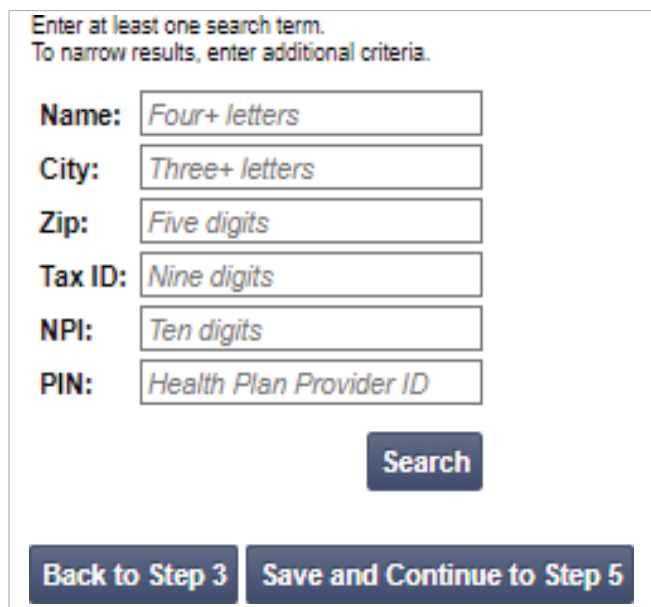
Neighborhood Health Plan of Rhode Island (Neighborhood) is reminding high-end radiology providers of the necessary steps to follow during the authorization submission process.

When submitting an authorization request on the Evolent online portal providers must enter relevant **facility information** in the **rendering provider field**. The rendering provider is the facility where the technical component of the service is being conducted. Criteria include:

- Name
- City
- ZIP
- Tax ID
- NPI
- PIN

Please ensure the correct facility record (by NPI) is selected. To identify the rendering provider, enter the criteria and then select “Search.”

Figure 1.



Enter at least one search term.
To narrow results, enter additional criteria.

Name:	<input type="text" value="Four+ letters"/>
City:	<input type="text" value="Three+ letters"/>
Zip:	<input type="text" value="Five digits"/>
Tax ID:	<input type="text" value="Nine digits"/>
NPI:	<input type="text" value="Ten digits"/>
PIN:	<input type="text" value="Health Plan Provider ID"/>

Please note that selecting a rendering provider who is performing the professional component will prevent appropriate authorization placement and will result in a facility claim denial.