

## Neighborhood Clearinghouse Update

September 13, 2024

Please be advised that Neighborhood Health Plan of Rhode Island (Neighborhood) will no longer cover any fees associated with the following claims clearinghouses: [Change Healthcare](#), [Waystar](#), and [Healthcare Revenue Cycle Solutions \(SSI\)](#). Neighborhood will continue to partner with these clearinghouses but any fees associated with their services will be the responsibility of the provider. This update will align Neighborhood with industry standards.

Network providers who are impacted by this change are advised to contact their clearinghouse directly to avoid any lapse in electronic claim submissions.

Neighborhood will effectuate this change on the following dates:

- SSI: October 5, 2024
- Waystar: November 11, 2024
- Change Healthcare: December 31, 2024

Please visit each company's website for more information on setting up an account.

***Note: This notice was mailed via USPS to all contracted providers and sent via email on September 13, 2024 to all providers registered for Neighborhood's News and Updates. If you would like to be added to the distribution list, please [click here](#) to sign up.***