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## New and Updated Neighborhood Payment Policies

### Neighborhood News – July 2024

Maintaining current and accurate payment policies is a priority for Neighborhood Health Plan of Rhode Island (Neighborhood). We know our provider network relies on these policies to inform how they do business with Neighborhood.

Please see below for a list of recent payment policy activity:

#### Acupuncture Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Annual policy review. No content changes.

**Impacted line(s) of business:** Commercial

#### Adult Day Health Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Added preventative level of care language;
- Added detail to basic level and advanced level non skilled.

**Impacted line(s) of business:** Medicaid and INTEGRITY

#### Assisted Living Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Annual policy review. No content changes.

**Impacted line(s) of business:** INTEGRITY

#### Children's Care Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Annual policy review;
- Removed Table 4 requirements for fluoride varnish.

**Impacted line(s) of business:** All

### Hearing Aid Payment Policy

**Action:** New policy, created June 25, 2024

**Summary of Changes:**

- Newly created policy for documentation of coverage and reimbursement requirements for hearing aids.

**Impacted line(s) of business:** All

### Home Health Agency Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Updated policy to define personal care and homemaker services;
- Updated policy to clarify RI holiday for TV modifier.

**Impacted line(s) of business:** All

### Newborn Payment Policy

**Action:** New policy, created June 25, 2024

**Summary of Changes:**

- Newly created policy for documentation of coverage and reimbursement requirements for newborns.

**Impacted line(s) of business:** All

### Non-Covered Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Quarterly update to add/remove CPT/HCPS code list.

**Impacted line(s) of business:** All

### Observation Facility Payment Policy

**Action:** New policy, created June 25, 2024

**Summary of Changes:**

- Newly created policy for documentation of coverage and reimbursement requirements for observation services in a facility setting.

**Impacted line(s) of business:** All

### Physician Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Annual policy review;
- Added autologous fat grafting;
- Included detail for blood draw reimbursement;
- Added additional requirements to Inpatient or Observation Hospital Visit section.

**Impacted line(s) of business:** All

### Telemedicine Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Updated coding grid to remove the audio/visual requirement for CPT's 99441-99433.

**Impacted line(s) of business:** All

### Vision Care Services Payment Policy

**Action:** Reviewed and revised June 25, 2024

**Summary of Changes:**

- Annual policy review;
- Updated coverage and reimbursement requirements language for Medicaid children;
- Updated coverage and reimbursement requirements language for INTEGRITY frames/lenses.

**Impacted line(s) of business:** All