

Neighborhood Reconnected to Change Healthcare

April 15, 2024

As of April 15, 2024, Neighborhood has reconnected to the Change Healthcare platform and claims are being received for processing. Paper claims already submitted to Neighborhood as of April 15 will be processed. Any paper claims submitted after that date will be returned. Effective immediately, providers who use Change Healthcare should resume submitting claims electronically while following all [electronic claim filing requirements](#).

Providers may continue to use other electronic claim submission options for billing Neighborhood, including clearinghouses [Inovalon](#), [Waystar](#), and [Healthcare Revenue Cycle Solutions \(SSI\)](#).

For additional information on the Change Healthcare cyber response, visit the [UnitedHealth Group website](#).

Note: This notice was sent via email to all providers registered for Neighborhood's news and updates on April 1, 2024. If you would like to sign up receive news and updates from Neighborhood via email, please [click here](#).