

---

## Medicaid Redeterminations “Unwinding” Process Ends: Next Steps for Your Patients

Neighborhood News – April 2024

The State of Rhode Island sent its final Medicaid renewal notice last month for households with children (including anyone younger than 19). All households with children who receive Medicaid benefits must check their mail and take immediate action when they receive a notice from the State.

As the Medicaid renewal process returns to its yearly cadence, you may see that patients are receiving notices that they are no longer eligible for Medicaid. When this happens, there are two options they can take to continue their health coverage: file an appeal with the State, or enroll in an affordable plan through Neighborhood Health Plan of Rhode Island (Neighborhood). Health insurance coverage is required in Rhode Island, so it is important for your patients to stay covered to avoid tax penalties.

Patients can appeal their Benefit Decision Notice (BDN) in the following ways:

- **Online:** Log in to their account at [healthyrhode.ri.gov](https://healthyrhode.ri.gov) and click “file an appeal.”
- **By phone:** Call HealthSource RI at 1-855-840-4774.
- **In person:** Visit a local Department of Human Services office and bring a copy of the BDN.
- **By mail:** Complete the appeal form that was included in the BDN and mail it to:
  - ATTN: Appeals State of Rhode Island, P.O. Box 8709, Cranston, RI 02929-8787.

Patients can choose an affordable, high-quality health care plan from Neighborhood:

- **Online:** Visit [www.nhpri.org/become-a-member/](https://www.nhpri.org/become-a-member/) and select “Commercial Plans for Individuals & Families” for more information about our plan options.
- **By phone:** Call the Neighborhood Sales Team at 401-459-6075 to learn more about your health insurance options.

For more information about next steps for Medicaid renewals, please visit:

- [Neighborhood Medicaid Renewals Resource](#)
- [EOHHS – “What are Medicaid Renewals?”](#)