



## **Quick Reference Guide Update**

### **Summary of Changes for 2024**

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#### **April 18, 2024**

##### **Claims Section: Direct Deposit and EOP/RA Setup; Duplicate EOP/RA Requests**

- Updated wording for clarity

#### **April 15, 2024**

##### **Claims Section: Claim Submission**

- Added Change Healthcare and Waystar as options for Providers to submit Neighborhood claims electronically.

#### **March 1, 2024**

##### **Claims Section: Claim Forms**

- Updated title and description of "Provider Claim Dispute & Provider Appeal Form."

[Click here](#) to view the updated Quick Reference Guide