

New and Updated Neighborhood Payment Policies

Neighborhood News – January 2024

Maintaining current and accurate payment policies is a priority for Neighborhood Health Plan of Rhode Island (Neighborhood). We know our provider network relies on policies to inform doing business with Neighborhood.

Please see below for a list of recent payment policy activity:

Adult Day Health Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. Updated requirements for modifier usage.

Impacted line(s) of business: Medicaid, INTEGRITY

Anesthesia Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. Updated requirements for modifier usage.

Impacted line(s) of business: All

Durable Medical Equipment (DME) Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Home Health Agency (HHA) Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Updated policy name from “Home Health Services Payment Policy” to “Home Health Agency Services Payment Policy.” Updated to consolidate HHA coding to align with electronic visit verification requirements.

Impacted line(s) of business: All

Home Infusions Payment Policy

Action: New policy created November 28, 2023

Summary of Changes:

- Newly created policy to outline covered codes for home infusion services.

Impacted line(s) of business: All

Hospital Readmissions Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Interpreter Services Payment Policy

Action: New policy created November 28, 2023

Summary of Changes:

- Newly created policy to outline coverage for interpreter services.

Impacted line(s) of business: All

Non-Covered Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Quarterly update to add/remove CPT/HCPS code list.

Impacted line(s) of business: All

Obstetrical Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review.
- Added patient education classes benefit language/HCPCs.
- Added newborn claim submission requirements.

Impacted line(s) of business: All

Provider Preventable Condition Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Telemedicine/Telephone Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Updated coding section to align with Centers for Medicare & Medicaid and Executive Office of Health and Human Services guidance.
- Removed section on waiving cost share for 99211 and 99212.

Impacted line(s) of business: All

Transplant Services Payment Policy

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All

Unlisted/Unspecified Procedure Code Billing Guidelines

Action: Reviewed and revised November 28, 2023

Summary of Changes:

- Annual policy review. No content changes.

Impacted line(s) of business: All