

Medicaid Redeterminations for Households with Kids Underway: Help Patients Keep Their Coverage

Neighborhood News – January 2024

The Medicaid renewal process continues for Rhode Island members. In accordance with federal law, the State of Rhode Island is reviewing Medicaid members' information to confirm their eligibility.

The process for households with kids (which includes anyone younger than 19) started in December 2023 and runs through April 2024. It's important that households with children check their mail and take immediate action when they receive a notice from the State.

Help your patients renew their coverage by encouraging them to:

- **Update their contact information.** Ask your patients if their address, phone number, and email are up to date in their HealthyRhode account so they receive notices about their coverage. Patients can make updates by logging in at healthyrhode.ri.gov.
- **Check their mail.** Remind your patients to read every letter they receive from the State. They will receive a notice when it's time to renew their Medicaid coverage.
- **Act right away.** If your patient gets a renewal notice with a request for documentation, remind them to act before the deadline to keep their Medicaid coverage.

Patients can submit documentation in several ways including:

- **Online:** Use the HealthyRhode mobile app or visit healthyrhode.ri.gov.
- **In person:** Meet with a Navigator in their community or visit the Department of Human Services' Document Scanning Center located at 1 Reservoir Avenue in Providence, between 8:30 a.m. and 4 p.m., Monday through Friday (except holidays).
- **Mail:** Send in their renewal application and supporting documents to P.O. Box 8709, Cranston, Rhode Island 02920-8787.

For more information, please visit the following webpages:

- [Neighborhood Medicaid Renewals webpage](#)
- [EOHHS Medicaid Renewals webpage](#)