

## Mandatory Provider Training

### Neighborhood News – January 2024

Neighborhood providers are **required** to complete an annual training as mandated by the Centers for Medicare & Medicaid Services and the State of Rhode Island's Executive Office of Health and Human Services. The training offers an overview of Neighborhood including its plans, policies, and procedures, as well as specific education for providers who serve INTEGRITY (MMP) members.

**Our annual training deck has been revamped to make it more intuitive and easier to complete** and is available to view in either PowerPoint or Adobe PDF. Providers, or an authorized representative, can access the training any time on [Neighborhood's Provider Training webpage](#). An authorized representative from each provider organization must complete the training and attest to having done so. By attesting, the authorized representative has agreed to educate and review Neighborhood's training with all providers in their organization who provide direct member care.

**All providers must complete their 2024 provider training by December 31, 2024.**

Please note:

- New providers are required to complete the training prior to treating members or within 60 days of notification.
- Current providers must complete the training requirement on an annual basis.

Please email any questions to [providertraining@nhpri.org](mailto:providertraining@nhpri.org).

If you have already completed the training, please disregard this email.