

Home Care Discharge Communication E-Form Now Available

Neighborhood News – January 2024

Neighborhood Health Plan of Rhode Island (Neighborhood) is pleased to announce a significant enhancement to our communication process concerning the discharge of INTEGRITY members from non-skilled services. Neighborhood is introducing a Home Care Discharge Communication Electronic Form (e-form), which is readily accessible on our website.

This form is designated for use by our home health agencies to notify Neighborhood when an INTEGRITY member is discharged from non-skilled services. Its implementation is part of our ongoing efforts to streamline processes and improve care coordination.

To facilitate easy access and use, the Home Care Discharge Communications E-Form is available at the following locations on our website:

- [Clinical Resources - Case Management](#)
- [Provider Resources- Forms](#)

Using the e-form allows for a more efficient and quicker submission process, ensuring that we receive timely notifications about member care changes. This improvement will enhance the overall discharge process and enable better continuity of care for our members.

We emphasize the importance of prompt communication regarding member discharges. This timely notification is crucial for ensuring that our members continue to receive the appropriate care and support they need.

We are confident that this new e-form will be a valuable tool in our shared commitment to providing high-quality care. Should you have any questions about this new form or the submission process, please do not hesitate to contact Provider Services at 1-800- 963-1001.