

Provider Training Webinar Scheduled for December 11

November 22, 2023

Neighborhood Health Plan of Rhode Island (Neighborhood) is excited to invite you to our upcoming live provider training webinar! This session has been designed to equip you with in-depth insights, knowledge, and tools to optimize the quality of care delivered to our members.

Training Overview

The training is a comprehensive program that not only satisfies your **yearly training requirement** but also enhances your understanding of Neighborhood's plans, policies, and procedures. In addition, the training includes specific education for providers who serve INTEGRITY members, on topics including, but not limited to:

- **Member Enrollment and Eligibility:** Navigate the processes with ease.
- **Covered Services, Benefits, and Policies:** Expand your knowledge on carved-out services, policies, and procedures.
- **Provider Rights and Responsibilities:** Dive deep into complaints, grievances, and appeals procedures and timelines.
- **ADA Compliance, Accessibility, and Accommodations:** Ensure inclusivity in care delivery.
- **Cultural Competency:** Enhance patient-provider relationships and care outcomes.

Webinar Details

Date: Monday, December 11, 2023

Time: 12 p.m. – 1 p.m.

Location: Teams Virtual Event

Click here to [register!](#)

Once you've completed the registration form, you will receive an email confirmation with a link to the event. You will also receive a reminder email on the day of the event. Please note that registering for the event is not an attestation of the training and that you must attend the event on December 11 to receive credit.

Certification & Attestation

An authorized representative from each provider organization is required to complete this training and formally attest to having done so. By attesting, the authorized representative agrees to educate his/her organization using the information and resources presented during this event.

Note: Only one authorized representative is required to attest for each provider group.

We recommend securing your spot now to benefit from this valuable learning opportunity. We look forward to your participation!