

## **Change in Custodial-Level Authorizations for Non-LTSS Members**

**November 1, 2023**

Neighborhood Health Plan of Rhode Island (Neighborhood) is informing nursing facilities of a change affecting INTEGRITY'S non-long-term services and supports (LTSS) members. Beginning **January 1, 2024**, new admissions, as well as those downgraded to a custodial level of care, will receive an initial custodial authorization of up to 90 days - a 365-day authorization will no longer be available.

Existing residents requesting a continuation of custodial level of care will also be required to have an approved LTSS nursing home waiver if they plan to stay in the facility long term. This updated timeframe will allow the LTSS nursing home waiver application to be completed if the member is residing in the facility on a long-term basis.

INTEGRITY is Neighborhood's Medicare-Medicaid Plan (MMP) and is a three-way contract with the Centers for Medicare & Medicaid Services and the State of Rhode Island's Executive Office of Health and Human Services. Collaboration with Neighborhood's contracted providers is critical to the program. As a contracted INTEGRITY provider, you are required to actively assist with the data collection, reporting, and performance review as defined in the three-way contract. This includes completing the necessary documents that accurately identify members who have had a status change to reflect long-term custodial care/residency within your facility.

If you have any questions or require clarification on this update, please contact Provider Services at 1-800-963-1001.