

## **Update to Physical, Occupational, and Speech Therapy Limit for INTEGRITY Members**

### **Neighborhood News – October 2023**

Beginning **October 1, 2023**, INTEGRITY (MMP) members will no longer be limited to 24 visits of physical therapy (PT), occupational therapy (OT), or speech therapy (ST) per benefit/calendar year. After the initial 24 visits per benefit/calendar year (per discipline), any additional visits will require prior authorization. Prior authorization is not required for the first 24 visits. Please note this policy update applies only to outpatient therapy services.

Neighborhood Health Plan of Rhode Island (Neighborhood) is confident this policy update will result in more efficient member care, providing more access to the treatment they need.

The specific payment policies impacted by this change can be found via the following links:

- [Physical and Occupational Rehabilitation Services Payment Policy](#)
- [Speech Therapy Services Payment Policy](#)

If you have any questions or need additional information regarding this policy update, please contact Provider Services at 1-800-963-1001.

#### **Additional Resources**

- [Billing Guidelines and Payment Policies](#)
- [Prior Authorization Information](#)
- [Clinical Medical Policies](#)