

New and Updated Payment Policies

Neighborhood News – October 2023

Maintaining current and accurate payment polices is a priority for Neighborhood Health Plan of Rhode Island (Neighborhood). Our providers rely on these policies to inform their business decisions with Neighborhood.

Please see the following list of recent payment policy activity:

Clinical Trials Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

• Annual policy review. Updated requirements for clinical trial numbers.

Impacted line(s) of business: All lines of business

Diabetes Prevention Program Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

• Annual policy review. No content changes.

Impacted line(s) of business: INTEGRITY

Extended Family Planning Payment Policy

Action: Reviewed and revised May 9, 2023 Summary of Changes:

• Annual policy review. Removed deleted CPT 58293.

Impacted line(s) of business: Medicaid

Inpatient Hospital Payment Policy

Action: New policy; Created August 1, 2023 Summary of Changes:

• Newly created policy for documentation of coverage and reimbursement requirements for inpatient hospital services.

Impacted line(s) of business: All lines of business

Modifier Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

- Added anesthesia and locum tenen modifiers.
- Updated policy statement to reflect professional claims.
- Updated assistant surgeon documentation requirements.

Impacted line(s) of business: All lines of business

Non-Covered Services Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

- Added services to additional coverage exclusions for all lines of business.
- Removed abortion services exclusion for all lines of business.
- Removed vitiligo from INTEGRITY.

Impacted line(s) of business: All

Oral Surgery Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

• Annual policy review. No content changes.

Impacted line(s) of business: Medicaid, INTEGRITY

Physical and Occupational Rehabilitation Services Payment Policy

Action: Reviewed and revised October 1, 2023

Summary of Changes:

• Update language for INTEGRITY line of business. No longer limited to 24 visits per benefit/calendar year. Prior authorization is required for anything over 24 visits per benefit/calendar year (per discipline).

Impacted line(s) of business: INTEGRITY

Physician Services Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

- Added language for midlevel reimbursement
- Updated observation/inpatient requirements
- Added CPTs 99417 and 99418 to coding grid

Impacted line(s) of business: All

Skilled Nursing Facility Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

- Annual policy review.
- Added skilled therapy services language for INTEGRITY.
- Added Medicaid exclusion.

Impacted line(s) of business: All

Speech Therapy Services Payment Policy

Action: Reviewed and revised October 1, 2023 Summary of Changes:

• Update language for INTEGRITY line of business. No longer limited to 24 visits per benefit/calendar year. Prior authorization is required for anything over 24 visits per benefit/calendar year (per discipline).

Impacted line(s) of business: INTEGRITY

Vision Services Payment Policy

Action: Reviewed and revised September 5, 2023 Summary of Changes:

• Annual policy review. Language added to clarify lens limits for Medicaid adults.

Impacted line(s) of business: All