

## Medical Benefit Prior Authorization Submission

### Neighborhood News – October 2023

Due to the complexity of clinical reviews and the clinical information required, Neighborhood Health Plan of Rhode Island's (Neighborhood) Pharmacy Department strongly recommends electronic or email submission of requests. This method helps streamline the process by minimizing the back-and-forth to gather supporting records for medical necessity evaluations.

#### Electronic Prior Authorization (ePA) Form (e-form)\*

- The e-form is a feature specifically designed to enable providers to submit **Medical benefit drug requests** electronically via the [Pharmacy webpage](#) under [Provider Resources](#).
- The e-form provides a user-friendly alternative to manually faxing prior authorization requests for medical benefit drugs, thereby minimizing administrative burden.

Get started by visiting the [Pharmacy General Medical Authorization E-Form](#).

#### Secure Email\*

- Neighborhood's Pharmacy Department is now pleased to accept Medical benefit drug requests via secure email at [RxMedicalBenefits@nhpri.org](mailto:RxMedicalBenefits@nhpri.org).
- Secure email offers another viable alternative to manually faxing prior authorization requests for Medical benefit drugs and further minimizes administrative burden.

**\*Please note that the e-form and secure email processes do not replace ePAs through [Covermymeds](#) for Pharmacy benefit requests.**