
Medicaid and Commercial Limited Specialty Pharmacy Network

Neighborhood News – October 2023

Effective January 1, 2023, important changes were made to Neighborhood Health Plan of Rhode Island's (Neighborhood) **specialty pharmacy network** for our Medicaid and Commercial members.

The network for these members is now limited to the following three pharmacies:

- Care New England Specialty Pharmacy - 855-981-1908
- CVS Specialty Pharmacy - 800-237-2767
- Lifespan Specialty Pharmacy - 401-444-9909

Please note that this change only affects where members fill their specialty medication prescriptions. Active prior authorizations for specialty medications are not impacted.

Members can continue to fill limited distribution drugs unavailable at the listed pharmacies at their current specialty pharmacy. Additionally, HIV, Hepatitis B and transplant medications are exempt from the specialty network requirements and can be filled at any pharmacy (retail or specialty).

Claims for specialty medications processed outside of Neighborhood's specialty pharmacy network will reject with the following code and message:

- Reject Code: R6 Product/Service Not Appropriate For This Location
- Rejection Message: Limited Specialty Rx Network @nhpri.org

We advise members to contact one of the in-network specialty pharmacies directly, or their provider, to obtain their medications. For the most current list of medications within Neighborhood's limited specialty pharmacy network and drugs available at each specialty pharmacy, please visit our [Pharmacy Resources webpage](#).

For additional support, the **Pharmacy Help Desk** can be reached at: **1-800-364-6331**.