



Electronic Prior Authorization for the Pharmacy Benefit

Neighborhood News – July 2023

Electronic Prior Authorization (ePA) is a fully electronic solution that eliminates the need for hand-written, faxed prior authorizations (PA). With ePA, patient access to therapy is accelerated as PA, step therapy, and quantity limit exceptions are processed with near real-time decision making.

Accessing ePA is simple and can be done through a web-based portal, such as [Covermymeds](#), or it can be integrated directly into your electronic health record platform.

ePA streamlines the PA process, reducing administrative burden by minimizing back-and-forth communication between provider offices and Neighborhood Health Plan of Rhode Island. With ePA, providers can swiftly answer a drug-specific PA question set and, if necessary, attach relevant documents, lab results, and/or provider notes.

Visit the [Covermymeds webpage](#) to get started with ePA and experience the convenience of streamlined prior authorizations.