



New and Updated Neighborhood Payment Policies

Neighborhood News – July 2023

Maintaining current and accurate payment policies is a priority for Neighborhood Health Plan of Rhode Island (Neighborhood). We know our provider network relies on policies to inform doing business with Neighborhood.

Please see below for a list of recent payment policy activity:

Acupuncture Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Completed annual policy review resulting in no content changes.

Impacted line(s) of business: Commercial

Assisted Living Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Completed annual policy review resulting in no content changes.

Impacted line(s) of business: INTEGRITY

Children's Care Services Payment Policy

Action: Reviewed and revised on May 9, 2023

Summary of Changes:

- Eliminated authorization requirement language for pediatric developmental and autism screenings.
- Included Tables 3 and 4 in coding grid with specific requirements for pediatric developmental/autism screenings and fluoride varnish.

Impacted line(s) of business: Medicaid and Commercial

Immunization and Vaccine Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Eliminated primary care provider limitation from Medicaid and Commercial.

Impacted line(s) of business: Medicaid and Commercial

Non-Covered Services Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Introduced concierge services for all lines of business (LOB).
- Converted all current procedural terminology (CPT), health care common procedure coding system, and international classification of diseases-10 codes, as well as modifiers to external links leading to an Excel grid.
- Added GC modifier for Commercial LOB.

Impacted line(s) of business: All

Physical and Occupational Rehabilitation Services Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Completed annual policy review resulting in no content changes.

Impacted line(s) of business: All

Speech Therapy Services Payment Policy

Action: Reviewed and revised on April 18, 2023

Summary of Changes:

- Completed annual policy review. Removed exclusion for group therapy.
- Added CPT 97129 and 97130 and provided guidance on using GN modifier with Medicare sometimes/always therapy codes.

Impacted line(s) of business: All

Telemedicine Services Payment Policy

Action: Reviewed and revised on April 18, 2023

Summary of Changes:

- Updated T1016 from telemedicine only to telemedicine & audio effective from 7/1/23.
- Introduced T1017 and H2000 for both telemedicine and audio-only services, effective from 7/1/23.
- Removed Executive Office of Health and Human Services guidance regarding preventive telemedicine/in person visits as of May 12, 2023 due to the end of the Public Health Emergency.

Impacted line(s) of business: All

Vision Services Payment Policy

Action: Reviewed and revised on March 29, 2023

Summary of Changes:

- Completed annual policy review. Updated language to clearly define frame documentation requirements for Medicaid children aged 21 and under.

Impacted line(s) of business: All