



Action Required: Mandatory Provider Training

Neighborhood News – July 2023

Neighborhood Health Plan of Rhode Island (Neighborhood) network providers are **required** to complete an annual training. The training offers an overview of Neighborhood, including its plans, policies, and procedures, as well as specific education for providers who serve INTEGRITY (MMP) members.

Neighborhood's mandatory provider training presentation has been updated for 2023 is available to view in either PowerPoint or Adobe pdf. Providers, or an authorized representative, can access the training any time on [Neighborhood's Provider Training webpage](#). An authorized representative from each provider organization must complete the training and attest to having done so. This authorized representative also attests that all providers who provide direct member care have reviewed Neighborhood's training.

- New providers are required to complete the training prior to treating members or within 60 days of notification.
- Existing providers must complete the training requirement on an annual basis.

All providers must view the training and attest to your completion prior to August 31, 2023

Please email providertraining@nhpri.org with any questions.