

## **Update: Delay in Home Care Gap Notification Form Implementation**

**June 16, 2023**

Neighborhood Health Plan of Rhode Island (Neighborhood) is informing our valued home health care partners that the implementation of the Home Care Gap Notification Form, initially scheduled for July 1, 2023, has been postponed until further notice. This update follows our [communication shared on April 28, 2023](#) which outlined the objectives of the new procedure aimed at better monitoring and addressing gaps in home care services, specifically for our INTEGRITY (MMP) members.

Neighborhood appreciates your understanding and ongoing compliance as we work towards a revised implementation date. If you have any questions regarding this notification, please contact Liggia Soto, Long-Term Services and Supports Oversight Manager, at [lsoto@nhpri.org](mailto:lsoto@nhpri.org) or 401-427-6745.

Thank you for your continued partnership in providing high-quality, member-centered care.