

Improved Process for Home Care Gap Notification Form

May 15, 2023

Neighborhood recently notified home care providers of the requirement to complete and submit a Home Care Gap Notification Form any time a Neighborhood MMP member has or will experience a gap in non-skilled homecare services for more than one scheduled visit. This process is specific to Neighborhood INTEGRITY (MMP) members, effective July 1, 2023.

In our continuous efforts to make doing business with Neighborhood easier, we have developed the ability to submit the Home Care Gap information via an electronic form (eForm). eForms are preferred by Neighborhood providers and also support our organizational efforts to become paperless.

The Home Care Gap Notification eForm can be found on our website via the following path:

[Providers - Provider Resources - Forms – Home Care Gap Notification eForm](#)

Providers may still choose to submit the paper form via email to: INTEGRITYPC/AdminTeam@nhpri.org or you can fax: **401-709-7025**.

Both the PDF and the eForm are located on our website as follows:

<https://www.nhpri.org/providers/provider-resources/forms/>

Neighborhood appreciates your prompt compliance with the above requirement. If you have any questions about this notification, please contact Liggia Soto, LTSS Oversight Manager at lsoto@nhpri.org or at 401-427-6745.