

Provider Guidance for Medicaid Members (Adult-Only) Requiring Long-Term Non-Skilled Services

March 1, 2023

Neighborhood Health Plan of Rhode Island (Neighborhood) is writing today to remind you about the range of Home and Community Based Services (HCBS) available to Medicaid-only adults, who are not dually eligible for Medicare. Rhode Island Medicaid covers an array of Long-Term Services and Supports (LTSS) for adults eligible for HCBS. Below is additional information regarding Medicaid LTSS eligibility requirements for specific programs and provider guidance for referrals to address changes in member care levels.

Preventive HCBS

Adult Medicaid-only members who do not yet need Medicaid LTSS but are at risk for the nursing facility institutional level of care, have access to LTSS preventive services through Neighborhood.

- Preventive services include up to 6 hours of homemaker and/or personal services per week and up to 10 hours per couple; minor environmental modifications; and physical therapy evaluation.

Per [Neighborhood's Home Health Care Services Payment Policy](#), Medicaid members require a physician's order for all home care services. Please be sure to submit a copy of these orders with each authorization submission.

Additional HCBS

If an adult Medicaid-only member requires more than the preventive level of 6 hours per week for a single member or 10 hours per week for a household with 2 or more members, they are encouraged to apply for LTSS through the Department of Human Services (DHS). Neighborhood educates our eligible adult Medicaid-only members about the availability of LTSS and provides appropriate referrals and support for members to obtain or access these services, including those offered through self-directed and agency/provider delivery models.

- **If you are providing care to a Neighborhood Medicaid-only adult member who requires more than the preventive level of care, please refer the member to DHS to apply for a LTSS waiver before submitting for authorization of these hours. Please go to the DHS website (www.dhs.ri.gov) for more information or call the LTSS call center at (401) 574-8474 or DHS at (855) 697-4347.**

MyOptionsRI is a service with the State of RI that offers person-centered options counseling to help members understand the choices they have for LTSS. More information is available on the MyOptions website at myoptions.ri.gov.

LTSS HCBS

Once a Medicaid-only adult member becomes eligible for LTSS-HCBS, all personal care and homemaking services are carved out of the member's Neighborhood benefit and provided by the State of Rhode Island's Fee-for-Service benefit.

Thank you for the exceptional care you provide to Neighborhood members!