



Medicaid and Commercial Limited Specialty Pharmacy Network

Neighborhood News – April 2023

Neighborhood Health Plan of Rhode Island (Neighborhood) made important changes to our Specialty Pharmacy Network for our Medicaid and Commercial members.

As of January 1, 2023, Neighborhood's Specialty Pharmacy Network for our Medicaid and Commercial members is limited to the following three pharmacies:

- Care New England Specialty Pharmacy - Contact: 855-981-1908
- CVS Specialty Pharmacy - Contact: 800-237-2767
- Lifespan Specialty Pharmacy - Contact: 401-444-9909

This change only impacts the pharmacy where the member is filling their specialty medication. This change does not impact currently active prior authorizations for specialty medications the member is taking.

Limited Distribution Drugs not available at Care New England Specialty Pharmacy, CVS Specialty Pharmacy, and/or Lifespan Specialty Pharmacy can continue to be filled at the member's current specialty pharmacy.

HIV, Hepatitis B and Transplant medications are excluded from the specialty network requirements and can be filled at any pharmacy (retail or specialty).

Claims for specialty medications processed outside of Neighborhood's Specialty Pharmacy Network will reject as follows:

- Reject Code: R6 Product/Service Not Appropriate For This Location
- Rejection Message: Limited Specialty Rx Network @nhpri.org

Please advise the member to contact one of the in-network specialty pharmacies directly or their provider to obtain their medications. Our [Pharmacy Resources webpage](#) has the most up-to-date list of medications within Neighborhood's Limited Specialty Pharmacy Network and drugs available at each specialty pharmacy.

For any further assistance, please call the **Pharmacy Help Desk** at: **1-800-364-6331**.