



NCH Faxes Lines Have Changed: New eFax Numbers by Specialty

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Effective March 15, 2023, New Century Health (NCH) is changing fax service providers and will no longer have access to previous fax lines. Providers are strongly encouraged to use the NCH Provider Portal for all prior authorization submissions, including uploading supporting clinical documentation.

Providers that are not able to use the provider portal may submit prior authorization requests and submit supporting clinical documentation using the new eFax number or new email addresses below. The eFax numbers and email addresses are stable and will eliminate the issue of missed faxes, incomplete faxes, and avoid any fax backlog or outages.

*****Please note that the previous fax numbers are no longer in service*****

Provider Specialty	Previous Biscomm Fax # Now Decommissioned	NEW eFax #	New eFax Email Address
Oncology	1.877.624.8602	eFax # 1.213.596.3783	efax-carepro-oncology@newcenturyhealth.com
Radiation Oncology	1.877.624.8804	eFax # 1.714.494.8366	efax-carepro-radonco@newcenturyhealth.com