



Mandatory RI Medicaid Enrollment for Contracted Providers

Neighborhood News – April 2023

The 21st Century Cures Act (Cures Act) 114 P.L. 255 requires all States to screen and enroll all Medicaid providers, both those in Medicaid fee-for-service (FFS) and managed care organizations (MCOs). Medicaid managed care network providers, regardless of specialty, are required to be screened by and enrolled with the State Medicaid Agency. Federal laws enforced by CMS, including the Affordable Care Act and the 21st Century Cures Act, require states to screen and enroll all providers. Providers who do not comply with this requirement risk being removed from the Rhode Island Medicaid managed care network.

Neighborhood has notified all of our contracted providers to comply with the Cures Act requirement to be screened by and enrolled with RI Medicaid.

Failure to complete the screening application by July 1, 2023 will result in claims denials for the Medicaid and INTEGRITY lines of business and/or termination of your Neighborhood contract as determined by Executive Office of Health and Human Services (EOHHS).

The application for enrollment/screening can be accessed directly at:

<https://www.riproviderportal.org/hcp/provider/Home/tabid/135/Default.aspx>

- Go to **Provider Enrollment**, then select **Enrollment Application**.
- Select **MCO (Managed Care Organization) Provider** in the “Type of Provider Enrollment” drop-down menu, then indicate MCO affiliation.

Please note, it is of the utmost importance that you complete the entire screening application in full, as incomplete applications could result in the loss of your RI MCO Medicaid billing privileges. There is a “Provider Enrollment User Guide” on the website to assist you with completing your online application.

If you have additional questions or concerns that are not answered by the Provider Enrollment User Guide, please email RIProviderServices@gainwelltechnologies.com or contact the EOHHS Customer Service Help Desk at (401)784-8100 for in-state and long-distance calls, or 800-964-6211 for in-state toll calls. More information is also available on the EOHHS website – <https://eohhs.ri.gov/providers-partners/provider-enrollment>.