



## Provider Screening Requirement with Rhode Island Medicaid

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*The 21st Century Cures Act (Cures Act) 114 P.L. 255 requires all States to screen and enroll all Medicaid providers, both those in Medicaid fee-for-service (FFS) and managed care organizations (MCOs).*

**Medicaid managed care network providers, regardless of specialty, are required to be screened by and enrolled with the State of Rhode Island (RI) Medicaid program.**

Neighborhood has been notifying any existing providers in our network who are non-compliant with the enrollment requirement in “waves.” If you receive notification of non-compliance from multiple managed care plans, you only need to submit one (1) Medicaid enrollment application.

- Existing providers should continue to provide services to RI Medicaid managed care members while their Enrollment Application is being processed. The applying provider’s participation will not be terminated during this time-period. However, continued noncompliance with the Enrollment mandate may result in delayed or denied claims payment and/or termination of your Neighborhood Health Plan of Rhode Island (Neighborhood) contract as determined by the Executive Office of Health and Human Services (EOHHS).

The application for enrollment/screening can be accessed directly at [RIProviderPortal.org](http://RIProviderPortal.org). All providers that file claims with Rhode Island (RI) Medicaid must enroll in Medicaid’s web-based provider portal. Go to **Provider Enrollment**, then select **Enrollment Application**. Select **MCO (Managed Care Organization) Provider** in the “Type of Provider Enrollment” drop-down menu, then indicate MCO affiliation. Please note, it is of the utmost importance that you complete the entire screening application in full, as incomplete applications could result in the loss of your RI MCO Medicaid billing privileges. There is a “Provider Enrollment User Guide” on the website to assist you with completing your online application.

If providers have any questions or concerns regarding this enrollment requirement, please contact the EOHHS Customer Service Help Desk at (401) 784-8100 for in-state and long-distance calls, or 800-964-6211 for in-state toll calls. You may also email [rienrollment@gainwelltechnologies.com](mailto:rienrollment@gainwelltechnologies.com).