



Neighborhood Process Improvement for Long Term Supports and Services (LTSS) Waiver Applications

Neighborhood News – January 2023

Effectively immediately, providers can now submit the PM-1 Form for LTSS Waiver Applications directly to the State Rhode Island's Department of Human Services.

Neighborhood is aiming to make the LTSS application process more efficient for our members and providers. Rather than providers sending the PM-1 Form to Neighborhood, effectively immediately, providers should now email the document directly to the State at DHS.LTSS@DHS.ri.gov.

This process improvement will reduce administrative burden and begin the waiver review process much sooner. Please complete the PM-1 Form as soon as possible to move members' waiver process forward, so eligible members can receive the home care hours and support services they need.

As always, if there are any questions or concerns regarding a member's needs for services or supports, please reach out to that member's case manager for assistance. Thank you for your cooperation and including Neighborhood Care Management as part of your patients Care Team.