

Ensure the Service you are Requesting Requires Prior Authorization

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Select PA Requirements Removed in 2023

Although Neighborhood uses a process of prior authorization (PA) to manage the utilization of the most resource-sensitive services, we have also tried to remain sensitive to our provider's experience with Neighborhood. Providers have shared the administrative burden experienced with our PA requirements and we were pleased to remove the PA requirement on select services, effective January 1, 2023 (see [Neighborhood is Removing Select Prior Authorization Requirements in 2023](#)).

Make Sure Your Request Requires Prior Authorization

Neighborhood's Utilization Management department is receiving authorization requests for services that do not require PA. In an effort to save you time and reduce administrative burden, please consult the newly redesigned PA Search Tool, before submitting a PA request.

- The new [Prior Authorization Search Tool](#) replaces the former Prior Authorization Reference Guide to inform our providers what Neighborhood services require prior authorization, by member line of business.

With the new PA Search Tool, providers simply enter the procedure/service code in question and select the member's line of business to determine if prior authorization from Neighborhood is required.

- If prior authorization (PA) from Neighborhood is necessary, the PA Search Tool will display the required process/form. Please note, *all* acute and post-acute inpatient admissions require authorization.
- If you do not find a specific service in your search, it may be that the service is a non-covered benefit. If you need information related to covered services, please refer to our [Billing Guidelines and Coverage Summaries](#) or call Neighborhood Provider Services at 1-800-963-1001.

Start saving time and make sure your request requires prior authorization using the new [PA Search Tool](#) today!