



Provider Satisfaction Survey Reminder

Neighborhood News - October 2022

For the 17th consecutive year, Neighborhood wants to know more about your experience with us. Your office may receive a survey in the mail or via email in October-November 2022 requesting you to complete a survey, which may be completed by paper or online. SPH Analytics is an independent research firm that is helping us conduct the survey.

Neighborhood places a high degree of importance on provider satisfaction.

- As a health plan, we consider all of you to be our partners in the provision of quality care and service to members. The opinions of your practice are an important source of information that help us identify and deliver solutions that best meet your needs and that streamline our work together. As in the past, the results of the survey will be used to improve the level of service provided by Neighborhood and our staff.

We appreciate your time and look forward to your valuable feedback.