



Cure's Act – Screening of Medicaid Providers

Neighborhood News – October 2022

The 21st Century Cures Act (Cures Act), 114 P.L. 255, requires all Medicaid providers and pharmacies to be screened by and enrolled with the State Medicaid Agency by January 1, 2018. As a result of the Cures Act, and required under 42 CFR 438.602(b), the Rhode Island Executive Office of Health and Human Services (EOHHS) must screen and enroll all managed care organization (MCO) providers and pharmacies.

Please be advised that continued non-compliance with the requirements may result in pharmacy claim denials at point of sale. Members experiencing rejected claims at point of sale should be advised to go to a different pharmacy that is enrolled with State Medicaid.

- Recipients have sixty (60) days from the date of notification to become compliant with the requirement.
- Providers must follow the guidance in the notification to enroll in RI Medicaid through the EOHHS web portal at www.RIProviderPortal.org.
- A “Provider Enrollment User Guide” is available on the www.RIProviderPortal.org website.
- Providers can contact the EOHHS Customer Service Help Desk with questions:
 - Call 401-784-8100 or 1-800-964-6211
 - *Email RIProviderServices@gainwelltechnologies.com

If you receive communication to enroll with RI Medicaid from multiple managed care plans, you only need to submit one application.

**EOHHS has partnered with a vendor, Gainwell Technologies, to help with this project.*