

## Provider Screening Requirement for Compliance with 21st Century Cures Act

### Neighborhood News - July 2022

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*The 21st Century Cures Act (Cures Act) 114 P.L. 255 requires all States to screen and enroll all Medicaid providers and pharmacies, both those in Medicaid fee-for-service (FFS) and managed care organizations (MCOs).*

The RI Executive Office of Health and Human Services (EOHHS) is working with all MCOs to ensure all providers treating MCO members are enrolled with RI Medicaid. Medicaid managed care network providers, regardless of specialty, are required to be screened by and enrolled with the State of RI Medicaid program. Providers who do not comply with this requirement risk being removed from the Rhode Island Medicaid program, FFS, and MCOs.

- The State is identifying non-compliant providers and pharmacies in “waves” for Neighborhood/all MCOs to notify. A second wave of letters were mailed June 30, 2022.
- Recipients have sixty (60) days from the date of notification to become compliant with the requirement.
- Providers must follow the guidance in the notification to enroll in RI Medicaid through the EOHHS web portal at [www.RIProviderPortal.org](http://www.RIProviderPortal.org).
- A “Provider Enrollment User Guide” is available on the [www.RIProviderPortal.org](http://www.RIProviderPortal.org) website.
- Providers can contact the EOHHS Customer Service Help Desk with questions:
  - Call 401-784-8100 or 1-800-964-6211
  - \*Email [RIProviderServices@gainwelltechnologies.com](mailto:RIProviderServices@gainwelltechnologies.com)

If you receive communication to enroll with RI Medicaid from multiple managed care plans, you only need to submit one application.

*\*EOHHS has partnered with a vendor, Gainwell Technologies, to help with this project.*