
***Revised Neighborhood Health Plan of Rhode Island Payment Policy for
Speech Therapy Services***

February 24, 2022

Neighborhood Health Plan of Rhode Island (Neighborhood) recently revised its Speech Therapy Services Payment Policy to include clarification regarding ordering providers for outpatient therapy services. Please note, Neighborhood does not require referrals for any service.

- Members must receive an order (not referral) for outpatient therapy services from their primary care provider (PCP) or treating physician that is separate and distinct from the practice providing therapy. The ordering/referring provider must be documented in the member's medical record, as well as, noted in Box 17 (referring provider) on the claim.

The changes are noted in the “Prerequisites” section of the revised [Speech Therapy Services Payment Policy](#) and will be effective for dates of service on/after May 1, 2022 for all Neighborhood lines of business.

- In order to avoid any disruption to your claims payment, please comply with the ordering requirements no later than May 1, 2022.

The revised policy, effective May 1, 2022, is published on the [Billing Guidelines and Payment Policies](#) webpage, alongside the current policy (effective through April 30, 2022). The [Billing Guidelines and Payment Policies Archive](#) webpage will be updated after April 30, 2022.

If you have any questions about this notice or its contents, please call Neighborhood Provider Services at 1-800-963-1001.

The above information was sent in a formal notification to all Neighborhood contracted providers via USPS on February 25, 2022. To receive important news and information via email on matters such as new initiatives, policy changes, and more, please [click here](#) to register your email address.