

There may be times when a provider needs additional assistance with a Neighborhood member for issues such as missed appointments, PCP changes, and transportation assistance. Neighborhood's Member Services team is readily available to assist providers with Neighborhood members that may require additional education on benefits, policies, and procedure.

- **Please complete this Member Education Request Form if you have a Neighborhood member that requires outreach and return it to Member Services via Fax to 401-709-7093. Member Services will contact the member within seven business days. Neighborhood recommends you keep a copy of this form in the patient's medical record for future reference.**

Member Name	Member DOB	Neighborhood Member ID #
Parent Name	Parent's Member ID #	Phone Number on File

EDUCATION REQUEST (check all that apply):

<input type="checkbox"/>	The importance of keeping scheduled appointments
	Comments and provider outreach to member:
<input type="checkbox"/>	Over-due vaccinations or preventative care/well-visits
	Comments and provider outreach to member:
<input type="checkbox"/>	Disruptive behavior
	Comments:
<input type="checkbox"/>	Appropriate use of emergency room
	Comments:
<input type="checkbox"/>	Review of Neighborhood benefits (be specific)
	Comments:
<input type="checkbox"/>	Other (please describe):

PROVIDER INFORMATION			
Medical Group Name		Date	
Provider Name		NPI	
Group Contact Name			
Group Contact Phone		Group Contact Fax	

Thank you for working with Neighborhood to ensure a quality provider and patient experience.

Fax this form to Neighborhood Member Services at 401-709-7093