

**\*\*ATTENTION\*\***

**Neighborhood Health Plan of Rhode Island is updating how to bill  
*Influenza Immunizations for Medicaid and Commercial Members.***

For the 2021-2022 influenza season, Neighborhood will now require pharmacies to use Rhode Island state-supplied vaccines for influenza immunizations. Only if the state-supplied vaccine is not in stock, please call the Pharmacy Help Desk (800-364-6331) and an override can be provided.

**How to determine if a member has Neighborhood Medicaid and Commercial Insurance**

- Medicaid members have an ID number with 9 digits
- Commercial members have an ID number that begins with 135

**How to bill for State-Supplied Vaccines (for Neighborhood Medicaid and Commercial Members)**

- Submit Professional Code: MA
- Place Coordination of Benefits or CB Code: 15
- Bill for zero (\$0.00) ingredient cost
- The pharmacy will be reimbursed *for the administration of the vaccine.*

**How to bill if utilizing Pharmacy-purchased vaccines due to NO availability of State-Supplied Vaccine**

- Submit Professional code: MA
- The claim will reject “If No State Supplied Vaccine Available; call 800-364-6331”
- Call the CVS Pharmacy Help Desk (800-364-6331) and an override will be provided.
- Pharmacy will be reimbursed for the *vaccine product and administration of the vaccine.*

**Incorrect billing of State Supplied Vaccine will yield rejections such as:**

- “Covered under medical plan only”
  - If professional code and CB code not submitted
  - To Obtain a Paid Claim
    - Submit Professional Code: MA
    - Place Coordination of Benefits or CB Code: 15
- “\$0 ingredient cost required for free product”
  - If ingredient cost is not zeroed
  - To Obtain a Paid Claim
    - Submit with zero (\$0.00) ingredient cost