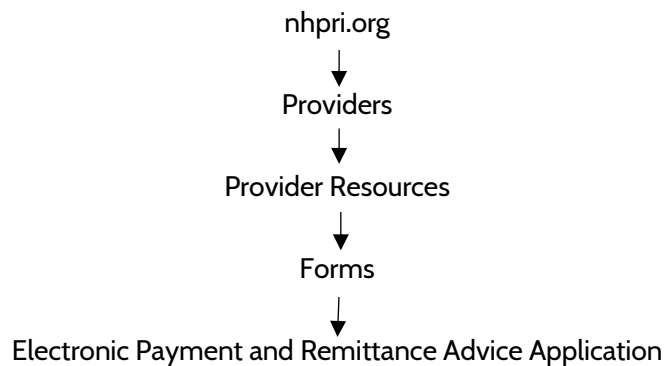


## Notice of Change in Remittance Advice Distribution

June 15, 2021

This notice is to inform you that effective August 15, 2021 Neighborhood Health Plan of Rhode Island (Neighborhood) will be eliminating the paper distribution of remittance advice (RA) statements for provider payments. In addition to increasing the security of protected health information, eliminating paper is operationally more efficient. As a provider who currently receives paper RA statements, you must take the following action prior to August 15, 2021 to begin receiving electronic RAs:

- Go the following webpage [www.nhpri.org/providers/providerresources/forms](http://www.nhpri.org/providers/providerresources/forms) (see path below) to complete the **Electronic Payment and Remittance Advice Application** and indicate the one (1) email for RA receipt:



## Forms

- [Application for Duplicate Remittance Advice \(RA\) Statement](#)
- [Appointment of Representative \(AOR\) Form](#)
- [Changes to Billing Address/Tax Identification Number Notification Form](#)
- [Claim Adjustments](#)
- [Claim Form Finder](#)
- [Claim Reconsideration Request Form](#)
- [Clinical Medical Policy Review/Request Form](#)
- [Corrected \(Replacement\)/Voided Claim Request Form](#)
- [Electronic Payment and Remittance Advice Application](#)

The Electronic Payment and Remittance Advice Application is a web-based electronic form (eForm) that can be completed and submitted securely online. RAs will be emailed on Fridays to the email address designated on the eForm for the weekly Medicaid, Commercial/Exchange, and INTEGRITY (MMP) provider payments.

**Please ensure you have completed the above action prior to August 15, 2021 to avoid a disruption to receipt of your RA statements.** If you have any questions, please contact Neighborhood Provider Services by calling 1-800-963-1001. Thank you in advance for your cooperation and continued partnership.