

*Neighborhood Health Plan of Rhode Island is excited to announce two projects  
aimed to make doing business with us easier*

April 1, 2021

**Update Your Information**

Neighborhood Health Plan of Rhode Island (Neighborhood) wants to ensure we have the most recent, accurate, and complete information regarding our participating provider partners. To meet this need, Neighborhood has created a new process for providers and/or practices to make changes to individual or group information. Effective immediately, you or your office staff can submit any provider data changes by web-based electronic forms (eForms) via the [www.nhpri.org/providers](http://www.nhpri.org/providers) website.

Go to **Update Your Information** on the website to access the eForm that meets your business need and submit the required information to Neighborhood. You will receive confirmation of the request with an estimated completion time.

**Providers**

- [Provider Resources](#)
- [Claims and Eligibility](#)
- [Policies and Guidelines](#)
- [Communication](#)
- [Join Our Network](#)
- [Update Your Information](#)

As of June 1, 2021, all provider profile updates must be submitted through the Update Your Information eForm process. The former email address ([PECcredentialing@nhpri.org](mailto:PECcredentialing@nhpri.org)) will be terminated and all Neighborhood guidance will direct providers and staff to use the Update Your Information eForms.

The new process has been available to providers for over a month now and the feedback from users has been very positive. You can validate your current provider set-up today by searching Neighborhood's [Find a Doctor](#) online provider directory. If changes need to be made, please visit "Update Your Information" so Neighborhood can accurately and efficiently update our systems.

**Email Registration**

Neighborhood has long heard from our provider community that email is your preferred form of communication. Email is the most efficient and effective way to get you the information you need, when you need it. Earlier this year, Neighborhood announced our partnership with Constant Contact, a trusted vendor in email communication, for providers to sign-up and receive "Neighborhood News" via email.

**Email registration** for Neighborhood News will ensure you receive critical news and information on matters such as new initiatives, policy changes, and much more. Anyone in your group can register via the [www.nhpri.org/providers](http://www.nhpri.org/providers) website.

**Providers**

- [Provider Resources](#)
- [Claims and Eligibility](#)
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- [Join Our Network](#)
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**Communication**

- [Provider Newsletter](#)
- [Email Registration](#)

Neighborhood is asking all network providers and relevant office staff to go to [www.nhpri.org/providers](http://www.nhpri.org/providers) and complete your Email Registration. Please note, by registering your email address, you are agreeing to accept email communication from Neighborhood as your primary mode of notification regarding your contract with Neighborhood. If you do not register your email, you should consult the News and Updates section of [www.nhpri.org/providers](http://www.nhpri.org/providers) for notable communication.