

To: Providers

From: Neighborhood Health Plan of Rhode Island

Date: January 8, 2021

Subject: Potential Delayed Provider Payments for Medicaid

An issue occurred in this week's Medicaid payment cycle that may potentially delay provider payments by one business day. Paper checks and remittance advice statements were mailed Thursday, January 7, 2021. Some providers may experience a delay in electronic payment, including accompanying remittance advices, for the Medicaid line of business. Providers can expect to have payment by Monday, January 11, 2021.

Neighborhood sincerely apologizes for this inconvenience.