

Dear Provider,

In response to the COVID-19 (Coronavirus) global health pandemic, Neighborhood Health Plan of Rhode Island (Neighborhood) relaxed their pre-authorization process, implementing benefit exceptions and policy changes during the peak COVID-19 outbreak.

The previously communicated benefit exceptions made for COVID-19 are due to expire on December 31, 2020.

Neighborhood continues to work closely with the Rhode Island Department of Health, and other state and federal agencies to monitor the virus's impact on members and providers.

Accordingly, Neighborhood has extended the relaxation period for the following services:

Services	Extended To
Coverage of automatic blood pressure cuff	2/28/2021
Coverage of electronic scales	2/28/2021

Neighborhood will continue reviewing its internal policies and will make any required changes as necessary.

If you have any questions, please reach out to us at dmensionprovider-relations@dmension.net.

Kind regards,
The DMEnSion Team

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