

To: Providers

From: Neighborhood Health Plan of Rhode Island

Date: August 24, 2020

Subject: Update! Delayed Payment for Commercial and INTEGRITY (MMP) – Paper and Electronic

The provider payment cycle scheduled to be complete for the week ending Friday, August 21, 2020 was delayed by one business day. The impact was a delay in production of paper checks and electronic payment, including accompanying paper remittance advices for the Commercial and INTEGRITY (MMP) lines of business. The payment cycle for Commercial and INTEGRITY was successfully completed today, August 24, 2020.

Neighborhood sincerely apologizes for this disruption and appreciates your continued partnership.