

To: Providers

From: Neighborhood Health Plan of Rhode Island

Date: May 22, 2020

Subject: Delayed Payment for Medicaid – Paper & Electronic

An error has occurred in the provider payment cycle scheduled to be complete for this week. The impact is a delay in production of paper checks and electronic payment, including accompanying remittance advices for the Medicaid line of business. Providers can expect to have payment by close of business on Tuesday, May 26, 2020.

Neighborhood sincerely apologizes for this disruption and appreciates your continued partnership.