



25 years



# DRIVEN *by* PURPOSE



Neighborhood  
Health Plan  
OF RHODE ISLAND™

Celebrating **25** Years of Service





1994-1999



13 Community Health  
Centers come  
together to form  
Neighborhood Health  
Plan of Rhode Island



Celebrating **25** Years of Service



1994-1999



In 1994,  
Neighborhood begins enrolling  
RlteCare “moms and kids”





1994-1999

It is amazing to know that  
because of Neighborhood  
moms and babies  
can get the care they need.





1994-1999



13  
Community Health  
Centers came  
together to form  
Neighborhood  
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On New Year's  
Eve 1994,  
WaterFire debuts



1994-1999







1999-2004



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1999-2004



In 2001,  
Neighborhood becomes the first community health  
center affiliated health plan in the country to achieve  
“Excellent” Accreditation status from the National  
Committee for Quality Assurance (NCQA)



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1999-2004



“Between 1993 and 2002,  
the percentage of women receiving  
high-quality care increased  
from 56% to 72%.”

RI Kids Count Fact Book | 2005



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1999-2004



In 1999,  
Providence Place  
Mall opens







1999-2004



In 2001,  
membership  
reaches  
67,800





1999-2004

Between 1999 to 2004,  
the number of low-income patients  
at health centers grew nearly  
five times as fast as the number  
of low-income Americans



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2004-2009



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2004-2009



In 2006,  
Neighborhood named  
“#1 Medicaid health plan in America”  
by NCQA



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2004-2009



In 2004,  
Red Sox  
win the  
World Series







2004-2009

“The support we have received from NHPRI has given us courage and the information that we need to get our son the best treatment possible. NHPRI has been more of a friend than we ever expected an insurance company to be.”

*-Member*

2005 Close Friends/Amigos Winter 2005







2004-2009

In 2005,  
membership  
reaches 75,000





2004-2009



In 2009,  
Rhode Island health centers  
were awarded over  
\$10M in “American Recovery and  
Reinvestment Act” funding





2009-2014



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2009-2014



In 2010, Rhode Island  
has 10 community health centers  
in 29 locations throughout the state,  
serving nearly 125,000 patients  
with 515,000 patient visits





2009-2014



On March 23, 2010  
Affordable Care Act  
signed into law





“I feel strongly, as an advocate, that those families who opted into managed care via Neighborhood Health Plan back when it was optional really benefitted and their child’s healthcare was much better coordinated.”

*-Dawn, Rhode Island Parent Information Network  
Health Leaders-InterStudy Spring 2009*

2009-2014







2009-2014



In 2010,  
membership  
reaches 90,000





2009-2014



In 2013,  
Neighborhood begins serving  
Medicare-Medicaid eligible adults  
(Medicaid benefit only)







2014-2019

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2014-2019

In January 1, 2014,  
HealthSourceRI launches  
and Exchange plans begin  
to cover Rhode Islanders







2014-2019



“Neighborhood takes care of everything,  
so I have peace of mind,  
and peace of mind is everything.”

*-Member*



2014-2019



In 2015,  
Rhode Island  
ranked  
#1 children's  
Medicaid  
health care quality  
by Centers for  
Medicare and  
Medicaid Services







2014-2019



Today, our network includes:  
1,800+ PCPs  
5,100+ Specialists  
5,000+ BH Providers  
All Hospitals  
Most Pharmacies



Celebrating **25** Years of Service



2014-2019



As of spring 2018,  
the community health centers  
have 100 dental operatories  
(dental chairs and equipment)  
at over 15 locations





2014-2019



In 2018,  
Neighborhood is  
named one of  
the “highest-  
rated” health  
insurance plans  
in the nation for  
the 18<sup>th</sup>  
consecutive year







2014-2019



In 2018,  
membership  
reaches  
206,500

