

September 6, 2019

To: Providers

Re: Delayed Provider Payment Cycle for Medicaid – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for Friday, September 6, 2019. The impact is a delay in production of paper checks and electronic payment, including accompanying remittance advices (RAs), for the Medicaid line of business. We expect to have all payments and accompanying RAs to providers by close of business on Monday, September 9, 2019.

Neighborhood sincerely apologizes for this disruption and appreciates your continued partnership.

Regards,

Neighborhood Health Plan of Rhode Island