

May 23, 2019

To: Providers

Re: Delayed Provider Payment Cycle for Medicaid – Paper & Electronic Payment

Dear Provider:

An error has occurred in the provider payment cycle scheduled to be complete for Friday, May 24, 2019. The impact is a one (1) day delay in production of paper checks and electronic payment, including accompanying remittance advices for the Medicaid line of business. Providers can expect to have payment by close of business on Friday, May 24, 2019.

Neighborhood appreciates your continued partnership and sincerely apologizes for this disruption.

Regards,

Neighborhood Health Plan of Rhode Island