

Well Child Visits

Neighborhood News – October 2026

Regular check-ups with their primary care provider (PCP) are crucial for children and teens. Unfortunately, many missed these check-ups and essential childhood vaccinations in recent years. Both the CDC and the American Academy of Pediatrics (AAP) advise catching up on these vaccinations to prepare children for school, childcare, and other activities.

In the Measurement Year (MY) 2025, Neighborhood's Healthcare Effectiveness Data Information Set (HEDIS®) rate for the Well Child Visit measure was 65.98% among our Medicaid members, positioning us in the Medicaid Quality Compass® (QC) 75th percentile.

What Providers Can Do to Help?

- **Schedule Proactively:** Encourage members to book their next appointment and yearly check-ups for all family members at the end of each visit. There is no need to wait a year and a day when scheduling well visits. Members aged 3 and up can schedule one well visit per calendar year.
- **Time it Right:** Inform practice staff that annual checkup visits for members aged 3-21 years can be planned 2-3 weeks before their birthday.
- **Maximize Visits:** Use every office visit, even those for illnesses, to deliver well care components when suitable.
- **Reminder Calls:** Opt for late afternoon or early evening for better reach.
- **Digital Alerts:** Implement electronic reminders such as emails or text messages about appointments.
- **Utilize Reports:** Use Provider Gap in Care Reports from Neighborhood to pinpoint members missing visits with PCPs.
- **Use the Right Codes:** To meet HEDIS standards refer to these codes for the Well Child Visit (WCV):
 - **ICD-10:** Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z00.2, Z00.3, Z01.411, Z01.419, Z02.5, Z76.1, Z76.2
 - **HCPCS:** G0438, G0439, S0302, S0610, S0612, S0613
 - **CPT:** 99381, 99382, 99383, 99384, 99385, 99391, 99392, 99393, 99394, 99395, 99461

Additional Resources:

[Member Rewards Forms](#)