

## Updated Payment Policies

### Provider Newsletter – October 2026

Neighborhood Health Plan of Rhode Island (Neighborhood) has updated existing payment policies to incorporate the **INTEGRITY for Duals (HMO D-SNP)** and **Dual CONNECT (HMO D-SNP)** lines of business, where applicable.

The following payment policies have been updated and are now available on our website:

- [Gene Therapy](#)
- [Hearing Aid](#)
- [Inpatient Hospital](#)
- [Medically Administered Medications](#)
- [Modifier](#)
- [Non-Covered Services](#)
- [Observation Facility](#)
- [Oral Surgery](#)
- [Pharmaceuticals NDC Billing Requirements](#)
- [Physician Services](#)
- [Telemedicine/Telephone Services](#)
- [Transplant Services](#)
- [Unlisted/Unspecified Procedure Code Billing Guidelines](#)

Additional payment policies will be updated in the coming weeks as they are finalized.

For services where a payment policy update has not yet been published, providers should bill Neighborhood in the same manner they would bill Medicare.

In addition, the [Coordination of Benefits](#) policy was updated to add an exclusion that states **Neighborhood will not reimburse claims where the primary payer denied for medical necessity or no prior authorization.**

Providers are encouraged to regularly review the [Billing Guidelines and Payment Policies page](#) for the most up-to-date policy information.